



DUMALAG WATER DISTRICT

Municipality of Dumalag

Province of Capiz

VISION:

Sustainable supply of safe and potable water enjoyed by the greater number of households at its most affordable cost through improvements of facilities by tapping additional source of water and conservation

MISSION:

Our reason for being is to provide good WATER SERVICE to our customer twenty four (24) hours a day. Our commitment is to serve the town of Dumalag and neighbouring communities that may desire our services. We will uphold the WELFARE of our CUSTOMERS and PROTECT our ENVIRONMENT.

Service Excellence

Strategic Objectives

- Sustainable, Affordable, and Quality Water Supply
- Improve Water Pressure
- Environmental Protection
- Expansion of Service Area
- Marketing of Promotional Strategies
- Financial Viability
- Competent, Efficient, Reliable and effective employees
- Excellent client satisfaction

IX – Core Values

- Sustainable Water Supply
- Potable Drinking Water
- Affordable Water Services
- Well Treated clients, water sufficiency, and effective employees
- Administrative Excellence
- Total leadership approach
- Exemplary performance
- Responsive, accessible, courteous, effective, resourceful, and stress free employees

The Dumalag Water District has one (1) concrete ground reservoir with a capacity of cu.m. at Brgy. Dolores. For water disinfection, we have hypo chlorinator units to ensure disinfection of water. The total number of service connections as of May 2014 is seven hundred nine (709), all service connections are metered by ½ inch diameter size (12mm) using volumetric type. Average consumption per month per household is fifteen cu.m. (15m³) based on the billed amount from the water district collection.